

Warranty Claim Form

For items purchased from Tobidan-Bremsomat A/S which you want to claim, we kindly ask you to fulfill the following points to make the workflow safe, easy and smooth for all parties:

- For sending your claim to the manufacturer please complete the form with all requested details. We cannot work with your claim if all fields not are completed and we will return your claim for your costs.
 - Products, which are claimed, should be clearly marked "Product Claim".
 - It's very important to have an accurate description from your side, because your description of the failure will be forwarded directly to the manufacturer.
 - Product claims must always be complete units, i.e. no loose parts from one device.
 - Only when the product claim is resolved and settled by the manufacturer, a credit note can be made.
 - At any disputes, third party decisions are possible. This will of course only be initiated per common decision.
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Customer details:

Company	
Address	
ZIP code and city	
Telephone	
Contact person / E-mail	

Information about the vehicle where the claimed product has been installed:

Model / Type	
Year	
Chassis number	
Kilometers driven	

Information about the claimed product:

Article number	
Date of purchase	
Invoice number	
Installation Date	
Dismantling Date	
Kilometers driven	
Claim reason	

If the claim is rejected at the manufacturer, do you then want the article back with the costs related to the return (**MUST BE FILLED OUT**): Yes No